

THE BUZZ

Larry Harker's
Auto Repair

A QUARTERLY NEWSLETTER – Q3 2016



LARRY HARKER'S AUTO REPAIR

3845 W. Indian School Road • Phoenix, AZ 85019
(602) 278-5558 • www.lharepair.com

TRAGIC TRENDS IN AZ ALCOHOL-RELATED CRASHES

TIP OF THE MONTH



The most recent crash statistics (2015) show an alarming trend on Arizona roadways. In every category of alcohol related crashes numbers are on the rise: the number of crashes, injuries and deaths. A fact not lost on safety advocates at Mothers Against Drunk Driving in Arizona. See the sobering numbers online (<http://bit.ly/28TKTGI>)

IMPAIRED DRIVING IMPACTS EVERYONE

Statistics show that 2 out of every 3 people will be impacted by alcohol related car accidents in their lifetime. But, even if you or someone you know has not been affected, you can take a stand, make a difference and be a voice for victims and survivors through MADD. Choose to turn pain into a purpose for change.

HOW TO HELP

- Commit to never drink and drive and prevent others from doing it.
- Advocate and support MADD programs that provide emotional support and service for victims and survivors of impaired driving.
- Support the heroes in law enforcement who work to keep roads safe.
- Participate in Walk Like MADD on October 22nd that generates money to support victims and develops prevention programs to stop drunk driving and underage drinking.

HELPFUL LINKS:

- www.WalkLikeMadd.org
- www.azdot.gov/docs/default-source/motor-vehicle-services/2015-crash-facts.pdf

SERVICES OFFERED

- | | |
|--------------------------|-----------------------------|
| ○ AC & Heating | ○ Emissions |
| ○ Computer Diagnostics | ○ Transmission & Drivetrain |
| ○ Engine Repair | ○ Tune-Up |
| ○ Brake Repair | ○ Suspension Work |
| ○ Oil Changes | ○ Air Bag Systems |
| ○ Fuel Injection Service | |

HOW TO GET YOUR CAR READY FOR SUMMER

1. CHECK TIRE PRESSURE



This should be done every month, regardless of season



Temperature affects air pressure



Even a 10-degree difference can make a tire gain or lose 1 psi

2. TEST YOUR BATTERY



Batteries over 3 years old should be tested and replaced if necessary



High temperatures can weaken your car's battery

3. CHECK COOLANT



Use the mixture of coolant and water recommended in your owner's manual



Coolant needs to be flushed and changed on a regular basis



Visit the shop if you haven't had this done in a while

4. CHECK WINDSHIELD WIPERS AND FLUID



Rubber on the wipers can crack and separate from the frame



Driving with faulty wipers can severely reduce your visibility



Make sure wiper fluid is topped off to keep your windshield clean

5. INSPECT BELTS AND HOSES



Anything cracked, brittle, or too soft should be replaced



Parts over 7 years or 75,000 miles old should be carefully checked



Parts over 10 years or 100,000 miles old should be replaced no matter what

WHAT OTHERS SAY – A SAMPLE OF OUR ONLINE REVIEWS

validated reviews (123)

Average Rating: 5.0

Anna G. 7/15/16

Status: Validated 

We took the car in because my A/C was not working on all settings. The first diagnostic came back with a faulty module for all the controls which would have to be replaced, but the mechanic double checked once they had the module out. It turned out to be wiring to the module that was faulty and needing repairs. Another shop could have replaced the module and cost me an additional \$400 without us knowing the difference. Thumbs up for honesty and carefulness.

Stacy W. 7/14/16

Status: Validated 

My family has been using Larry Harker's Auto Repair for several years. Our vehicles are always fixed the first time and usually within a few hours and at a very reasonable cost. Ellen and Bob are great to work with and we wouldn't take our vehicles to any other shop! We highly recommend this repair shop!!

Philana W. 7/9/16

Status: Validated 

Quick service, reliable, and trustworthy. The diagnostics are a little expensive. I wish they would charge less for the diagnosis, especially for large repairs.

Alex L. 7/5/16

Status: Validated 

If integrity means anything to you, Larry Harkers has it in spades! Top notch work, quick and completely computation crew. If you want the cheapest (move along) this is not it. If you want your car fixed right the 1st time. Call Larry Harkers! Tell Ellen and Bob I sent you.

Marty B. 7/4/16

Status: Validated 

Brought vehicle in for noticeable lack of power upon turns and straightaways from a stopped position. Bob's team of mechanics quickly diagnosed the problem, a leaking fuel pump assembly unit, and replaced the unit. Also noted a small lengthy crack in the exhaust manifold, this could also be a byproduct of any hesitation I was experiencing. As always, Bob was completely honest not using any high pressure tactics to encourage replacement of the manifold, but simply advised me to wait and see if the hesitation was resolved by taking care of the fuel issue first. It's been 5 days now and all hesitation issues have disappeared. The cracked manifold can certainly wait until it really needs to be replaced now. Thanks to Bob at Larry Harker, I was able to resolve the immediate issue and be advised of a non priority future repair...all without breaking the bank. Another Successful Repair, Thanks, Marty Blickenstaff

More reviews at:

www.GarageFly.com/shop/Larry-Harkers-Auto-Repair-Phoenix

SET THE CRUISE CONTROL: SUMMER SAFETY



CONTACT US

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Read **Local** and **Validated** Reviews

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WHO IS GARAGEFLY?



We are your online automotive locator connection, helping you find a premier body or repair shop near you. We're local and so are our shops. Enter your city or zip code on your computer or phone to find the shops nearby. Then, read our **validated reviews** to make an educated decision that gives you confidence in your choice. GarageFly helps you make a sound decision that works best for you. To find out about our latest promotions, please visit us online at www.GarageFly.com!

SUMMER PROMOTION



The sizzling summer temperatures leave you few options to keep cool. But, you can bet a trip to the theatre will cool you off and offer a brief distraction to the 100+ degree days ahead.

FREE FLICK

Once your review is validated or following your appointment scheduled at GarageFly.com, you will be **e-mailed a link** to provide your physical address to be sent a HARKINS THEATRES gift card, via USPS.

PAY IT FORWARD

Enjoy a movie yourself or give the Harkins VIP Classic movie pass to someone you know.

Offer valid July and August 2016.